

frequently asked Questions

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Q. Do Great Lengths extensions damage your own hair?

- A. The Great Lengths technologies ensure that there is no damage to your own hair, providing that you follow the correct after care program as recommended by your Great Lengths technician. Your hair should be in the same condition after the extensions are removed as it was before, if not better.

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Q. Where does the hair come from?

- A. All Great Lengths hair originates from India. The hair is collected from temples where millions of women have gone religiously for over two thousand years to donate their hair. The proceeds gained by the temples are then used to fund schools, orphanages and other charitable purposes throughout the community. This hair is obviously more expensive to buy, but the advantages of unsurpassed quality outweigh the costs.

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Q. How are the extensions connected to your own hair?

- A. It is the bond that distinguishes Great Lengths from all other hair extension techniques. Great Lengths utilises a patented 'protein' bond. The 'protein bond' is of a similar molecular composition as that of human hair. This technology enables the bond to withstand any condition that your own hair can withstand. The 'protein bond' is activated by the Great Lengths applicator that bonds the Great Lengths hair to your own hair. The similarities in molecular composition ensures that there is no damage caused to your own hair, unlike other hair extension technologies that utilise glues, welding, waxing or knotting that can damage your hair.

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Q. How long will the Great Lengths extensions last in my hair?

- A. Your extensions should last between 3 and 6 months. A lot of what determines the lifetime of your extensions is how quickly your own hair grows and how well you maintain them.

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Q. I am losing my hair. Should I use Great Lengths hair extensions?

- A. This would depend on the reason for the hair loss. Great Lengths is ideal for adding volume to naturally thinning hair. We do not recommend hair extensions for hair loss due to illness.

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Q. Can I use chemical products on the Great Lengths hair extensions?

- A. Chemical services can be applied by an approved Great Lengths technician only as they are trained to use the correct products and procedures that will maintain the integrity of the 'protein bond'.

Q. Do the extensions pull your hair out?

- A. Great Lengths hair extensions do not add sufficient weight to your own hair to cause the hair to be pulled out.

Q. How much will it cost me?

A. With Great Lengths hair extensions you can achieve so many different looks varying from lengthening, volumizing to just adding funky colors. Discuss the various options with your stylist. [Please book a consultation](#). The price will vary according to the length of the extensions and the number of extensions you need to achieve your desired look.

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Q. How do you take the Great Lengths extensions out?

A. A Great Lengths technician can easily remove the extensions from your own hair, without causing any damage to your own hair, by using a Great Lengths removal solution.

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Q. Can I reuse the extensions?

A. Great Lengths hair extensions are not reusable due to the destruction of the 'protein bonds' during the removal process.

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Q. Can I wash my extensions and style with heat?

A. Yes! Great Lengths Hair is 100% human hair. Wash and style with heat and use the recommended Great Lengths Hair products.

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Q. Is there anything I cannot use on my extensions?

A. The use of most shampoos, conditioners and styling products is unlimited. However products containing large quantities of sulfates, or sulfur, are not recommended and should not be used

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Q. Do the extensions hurt?

A. For most they feel nearly non-existent, however in the first week of wear it is not uncommon to feel slight discomfort as you are getting accustomed to the additions.

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Q. Can I swim or exercise while wearing extensions?

A. Yes absolutely, that is the beauty to having an attached hair addition as opposed to a wig or hair piece. It is just important, to the life of the extension, that after exposure to chlorine or after sweating that the hair be shampooed and Anti-tap Water be applied.